

G2IT. LLC.

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**SENIOR BMC REMEDY ITSM DEVELOPER
Northern Virginia**

Description:

A minimum of ten (10) years of experience as a BMC Remedy ITSM Developer, Configuring and administrating the Remedy ITSM Suite (IM, PM, AM, CM, SLA, CMDB, SRM & ADDM). Thorough product knowledge of the BMC Remedy ITSM suite V9.x and ancillary tools and BMC ITSM implementation best practices. Experience upgrading and designing integrations of the ITSM suite with other BMC products and Kinetic Data Applications. Expertise in developing custom applications and workflows to support the automation of manual and resource intensive business processes. Work with process owners and customers to identify requirements then design and develop solutions based on those requirements. Secret Clearance required.